

# Clinical Research Organisation Drug Safety Navigator gains from rapidLIVE's streamlined flexibility

**The team at pharmacovigilance-specific Clinical Research Organisation Drug Safety Navigator LLC has enjoyed major gains from the streamlining and flexibility offered by pharmasol's accelerated system deployment for Oracle Argus Safety, rapidLIVE.**



"We're confident we're in good hands. We really trust the pharmasol team."

**Lynda Baxter,**  
Vice President, Global Safety Operations at Drug Safety Navigator

Based in North Carolina, Drug Safety Navigator provides pharmacovigilance solutions to global customers across the full spectrum of drug development and lifecycles – from first-in-human trials all the way through to post-marketing responsibilities, including in the specialised areas of orphan drugs and rare diseases.

Co-owned by experienced nursing professionals Lynda Baxter (Vice President of Global Safety Operations) and Partner and President Molly James, DSN delivers a full range of safety consultation services, including reviewing protocols and labelling, managing aggregate reports, producing GAP analysis audits for relevant SOPs, and ensuring that clients are fully inspection-ready.

## The challenge

When Lynda first joined DSN, the safety platform being used by the company was simply not flexible enough for the nature of its clients – proving difficult to make customisations and requiring a huge amount of validation work. Lynda and her team made it an overriding objective to implement Oracle Argus, considering it the optimal system to meet DSN's needs.

## Why choose pharmasol?

Following a highly positive experience working with pharmasol at a mutual client site, the DSN management team re-connected and were immediately impressed by pharmasol's understanding of end-user requirements, and the crucial importance of validation and documentation. DSN's quality group were similarly impressed, with the evident expertise of the pharmasol team firmly establishing trust.

### rapidLIVE: key benefits

- ✓ Pre-configured and ready-to-use – faster time-to-go-live
- ✓ Choice of dedicated environment or pre-validated SaaS
- ✓ Seamless data cleaning, data mapping and data migration
- ✓ As deployed by top global pharma and CROs
- ✓ Reduced costs and high ROI

## The solution

The pharmasol team harnessed its expertise and experience to offer recommendations within the rapidLIVE standard package, with standardised activities, workflows and user roles already pre-identified – while, crucially, still providing DSN with the ability to make further updates as needed.

pharmasol now provides a hosting solution that enables DSN to oversee and manage the environment for 12 separate enterprises – and growing.

### Results: partnering for long-term success

pharmasol's rapidLIVE has significantly improved DSN's efficiency and timelines for implementing upgrades and changes. As a small CRO with limited bandwidth, the ability for DSN to minimise the decision-making process has proved absolutely invaluable, and DSN has sailed through numerous audits and inspections with no safety findings.

pharmasol is today playing a key role in the development of DSN's business, supporting its expansion into major markets including China and Japan. Whether it's a minor dictionary update or a major version upgrade, DSN can be confident of a smooth and efficient process thanks to rapidLIVE.

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**“QUITE SIMPLY, THE RAPIDLIVE PACKAGE IS TREMENDOUSLY IMPRESSIVE.”**

**Lynda Baxter, Vice President,  
Global Safety Operations,  
Drug Safety Navigator**

## FIND OUT MORE

If you are interested in further information or would like to arrange a demo, please contact:

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Or visit our website where you can find further information about our solutions and services:

[www.pharmasol.de/en/Safety-Database](http://www.pharmasol.de/en/Safety-Database)