

RapidLIVE transforms case processing efficiency for award-winning PV service provider IntuVigilance

Award-winning drug safety and pharmacovigilance service provider IntuVigilance Limited is seeing major benefits from its recent implementation of rapidLIVE – pharmasol's accelerated system deployment for Oracle Argus Safety.



“rapidLIVE has improved our efficiency in case processing by miles.”

Nimisha Kotecha,
Managing Director, IntuVigilance

IntuVigilance was established 8 years ago by Nimisha Kotecha, who has a background in radiology and over 20 years' experience in the pharmaceutical industry. IntuVigilance now has offices in UK, Cyprus and Ireland, delivering drug safety and pharmacovigilance services to pharma and biotech companies, Clinical Research Organisations and small consultancies globally – offering expert support to any business that requires drug safety services for clinical trials, PV services for their marketed products, and support to meet QPPV requirements.

The challenge

As a business that offers case processing services, IntuVigilance was formerly using an off-the-shelf safety database. However, the team had a long-term ambition to implement Argus, due to its status as the market leader in safety databases.

Why choose pharmasol?

During ongoing discussions with Oracle, IntuVigilance realised that a specialist Software-as-a-Service (SaaS) version of Argus had been developed that was being made available to SME businesses – and which would be ideal for the team's purposes. The IntuVigilance team immediately got in touch with pharmasol to discuss the rapidLIVE system and how it could effectively support IntuVigilance's business.

rapidLIVE: key benefits

- ✓ Pre-configured and ready-to-use – faster time-to-go-live
- ✓ Choice of dedicated environment or pre-validated SaaS
- ✓ Seamless data cleaning, data mapping and data migration
- ✓ As deployed by top global pharmas and CROs
- ✓ Reduced costs and high ROI

The solution

From the very beginning of the engagement, pharmasol provided a strong, responsive team to support the implementation, making it incredibly easy for IntuVigilance to get up and running. IntuVigilance benefited from well-managed weekly meetings with pharmasol experts, including a clear plan and schedule for what to expect at every stage of getting set up. The IntuVigilance team was up and running with its brand-new system within 4 months – with all of its cases migrated and a robust training programme in place.

Results: partnering for long-term success

rapidLIVE has not only increased IntuVigilance's capacity but has also made the company more efficient in case processing. The team is delighted to have been able to implement pharmasol's Oracle Argus Safety SaaS solution in-house and make it their own.

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"THE ENTIRE PROCESS WAS EXTREMELY EFFICIENT AND WELL PROJECT-MANAGED ON PHARMASOL'S SIDE, AND WE'VE BEEN SUPERBLY SUPPORTED BY THEIR TEAM THROUGHOUT."

Nimisha Kotecha, Managing Director, IntuVigilance

FIND OUT MORE

If you are interested in further information or would like to arrange a demo, please contact:

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Or visit our website where you can find further information about our solutions and services:

www.pharmasol.de/rapidlive